

# EBENEZER HANS MENSAH

## WORK EXPERIENCE

### UI / UX Designer

Keystone Media LLC, June/2019 – Present (Remote)

- Led the redesign of the company's website, resulting in a 25% increase in user satisfaction and a 30% decrease in bounce rates.
- Led the UI design for a variety of digital products, including mobile apps, e-commerce websites, and landing pages.
- Conducted usability tests and applied user feedback to enhance design quality and user experience.

### UI/UX Designer

PC Agent, March/2023 – December/2023 (Contract)

- Conducted user research, and usability testing, and gathered feedback to inform design iterations and enhance user satisfaction.
- Implemented responsive design principles, resulting in a 20% increase in user engagement across platforms.

### UI/UX Designer

Digitimize, Sept/2017 – May/2019

- Conceptualized and designed user interfaces for web and mobile applications, consistently meeting or exceeding project requirements and deadlines.
- Developed wireframes, prototypes, and mockups to communicate design concepts effectively to both technical and non-technical stakeholders.

### Junior UI Designer

Initiative Technologies, Aug/2014 – Aug/2016

- Assisted in the design and implementation of user interfaces for various clients, gaining exposure to a diverse range of industries and design challenges.
- Contributed to the creation of style guides and design documentation to ensure consistency across projects.
- Participated in client meetings, gathering feedback and refining designs based on client input.

**My primary strength lies in empathy, fueling my passion to craft authentic and meaningful experiences for every user.**

## CONTACT INFO

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## EDUCATION

### Master Of Digital Media

Toronto Metropolitan University  
Toronto, Ontario  
Jan/2023 – Jan/2024

### B.Sc. Computer Science

Kwame Nkrumah University of Science and Technology,  
Kumasi, Ghana  
Aug/2010 – June/2014

## CERTIFICATES

### ADaPT

**(Advanced Digital and Professional Training)**  
Diversity Institute

### Google UX Design Professional Certificate

## SKILLS

- User Interface (UI) Design
- User Experience (UX) Research
- Wireframing & Prototyping
- Interaction Design
- User-Centered Design Principles
- Usability Testing & User Feedback
- Visual Design & Branding
- Information Architecture
- Responsive & Adaptive Design
- Design Systems & Style Guides
- Collaboration with Developers & Product Managers
- Adobe Creative Suite (Photoshop, Illustrator)
- Figma, Sketch, Adobe XD
- HTML/CSS Basics
- Agile & Scrum Methodologies

## TOOLS

Adobe Creative Suite  
Figma